

# Welcome to the Best Western New Holmwood Hotel



We are pleased that you have chosen our hotel for your stay and offer the following amenities and services.

If you require any assistance or a service that we have not listed, please do not hesitate to contact reception.

Reception is accessible 24 hours a day.

By pressing '0' on your phone you will be connected to reception.

Or [WhatsApp 07375940641](https://www.whatsapp.com/business/profile/07375940641)

## Reception

Reception is open between the hours of 7am – 11pm

A Night porter is on duty between 11pm – 7am

Telephone calls, faxes, emails can all be received 24 hours a day

Reception can be contacted at any time by pressing '0' on your phone

or by [WhatsApp](#) from your mobile on [07375940641](#)

## Restaurant

Due to the current situation with Covid-19 our restaurant has been laid out for social distancing as per the government instructions.

### Breakfast

Available from **7.30am—9.30am** as a 'Grab & Go' option or delivered to your room.

(Please see information sheet provided on check-in).

We do require that you arrange this with Reception please.

### Terrace & Light Bite Menu

Available to be served in your room between **12—6:30pm**

Please order with Reception or a team member.

### Dinner

Available to be served in your room between **6:30pm—8:30pm**.

Please order with Reception or a team member.

## Bar

Due to the current situation with Covid-19 our bar has to remain closed as per the government instruction.

A full range of drinks are available for delivery to you, please order with Reception or a team member.

## Laundry

We are pleased to offer you a full laundry service; there is a list and laundry bag in the top drawer of your dressing table. Any items to be laundered should be placed in the bag provided and taken to reception.

Your laundry will be returned to you the same day. For items requiring dry cleaning please contact reception, these will take at least 3 days.

## Telephone

The telephone in your room is direct dial; just press 9 for an outside line. 0 will put you through to reception; please also use '0' for assistance during the night or from your mobile you can contact reception on **WhatsApp 07375940641**

If you wish to dial another room, add "20" before rooms 1-9 and add "2" before rooms 10-28.

The charges for outside calls made are as follows:

### Price in GBP per minute

Local UK Call	@ Peak rate	0.39
	@ Off peak rate	0.15
	@ Weekends	0.10
Regional Calls	@ Peak rate	0.74
	@ Off peak rate	0.31
	@ Weekends	0.26
Long Distance Calls	@ Peak rate	0.74
	@ Off peak rate	0.39
	@ Weekends	0.27
International Calls (USA & Canada)	@ Peak rate	0.30
	@ Off peak rate	0.29
	@ Weekends	0.27
International Calls (ECC)	@ Peak rate	0.36
	@ Off peak rate	0.33
	@ Weekends	0.30
Mobile Phones	@ Peak rate	0.40
	@ Off peak rate	0.25
	@ Weekends	0.15
Premium Calls	@ Peak rate	2.00
	@ Off peak rate	1.50
	@ Weekends	1.50

### Times:

Peak rate	: 07:59:00 – 17:59:00
Off peak rate	: 17:59:00 – 07:59:00
Weekend rates	: Friday 17:59:00 – Sunday 23:59:00

There is also a public telephone, located in reception, for your use.

## Internet

There are **USB** charger sockets available by the dressing table / desk for your convenience.

Free Wireless Broadband is also available throughout the hotel, you just need to log onto the internet and select "**BWNewHolmwoodHotel**" you will then be prompted for the passcode: **holmwoodguest**. This is all in lower case and there are no spaces.

Should you have trouble, then please contact reception by dialling '**0**' or from your mobile contact reception using **WhatsApp 07375940641**

and a member of staff will assist you in connecting.

In addition, there are 3 hard wired internet access points situated in the upper lounge area

## Secretarial Services

Fax service, typing, photocopying and emailing are all available through reception between the hours of 7am - 11pm

## Doctor

For emergency medical attention reception can be contacted by dialling "**0**", we are available 24 hours a day or you can phone NHS on

**(9) 111** for medical advice

Dial **9-999** in an emergency

## Fire Instructions

Please read the fire notice displayed on the door in your room. If you suffer from hearing problems, please notify reception to enable us to cater for your needs.

Please note that the smoke detectors located in guest rooms are extremely sensitive and can be set off by steam from the bathroom if the door is not closed properly.

Dial **9-999** in an emergency

## Valuables

The hotel can accept no responsibility for cash or valuables unless deposited at reception for safekeeping. Please contact reception, should you wish your valuables to be safely stored away.

## Credit Cards

We accept all major credit and debit cards, such as: MasterCard, Visa, Visa Electron, Switch, Solo, American Express and Diners Club International

## Departure & Express Check-Out

Check out time is **11am**. A later departure can be arranged with prior notification to reception; this is subject to availability and may incur charges.

If you wish to depart earlier, Reception is open from 7am or you can use our '**Express Check-Out**' for your convenience. Visit Reception before 11pm and settle your account, and then just leave your key on the desk in the morning.

## Postage

If you wish to post any mail, they are collected from the reception desk early morning Monday to Saturday.

There is also a **post box** just outside the hotel, please contact reception for directions.

## Meetings, Conferences and Private Dining

We have a couple of function rooms available to hire whatever your needs, from private dining to a presentation.

Please contact our Duty Manager who will be happy to show you the rooms, give you the costs, and answer any questions that you have. We also provide a data projection and screen along with flip charts. Should you require any other equipment then we can organise this with an outside company for you.

## Tea and Coffee Making Facilities

Tea and coffee making facilities are available in your room, but should you require herbal teas or fresh milk/cream please contact reception

## Newspapers and Wake Up Calls

Please order any required newspapers with reception by **11pm** the night before. These will be placed outside your bedroom door once delivered.

Unfortunately we cannot display our usual papers in the lounge area during the current situation.

Wake Up Calls can be ordered through reception 24 hours a day or there is an alarm clock available in your room.

## Complimentary Toiletries and Amenities

For your convenience complimentary toiletries such as:

Toothbrush & toothpaste, razor & shaving foam, combs, shower caps, soap, shoe polish, vanity kits, sewing kits, sanitary towels and face cloths are all available at no extra charge from the reception desk 24 hours a day.

We also have additional towels available during the reception opening hours; just dial '0' from your room phone or on your mobile by using [WhatsApp 07375940641](#)

## Complimentary Stationery

Any stationary requirements are available from Reception

## Television Stations

A full range of Freeview Channels are available for your enjoyment. We also have [Sky Sports Premier](#) and [Sky Sports Main Event](#) for you to watch. To watch Sky Sports press "input" on your remote and select "ATV".

Sky Sports Premier is **C30**  
Sky Sports Main Event is **C35**

## Sundries

Bottled water is provided in your rooms. If you require any more, please contact reception.

Ice can be obtained from the bar 24 hours a day.

Smoking is not permitted anywhere inside the building, only on the outside terraces.

Mechanical freestanding fans can be obtained from reception on request.

An iron and ironing board may also be obtained from reception on request.

Room heating/cooling; all bedroom radiators have individual controls for guests to set their preferred temperature.

Continental to UK adaptors are available to hire from reception.

Staff are available to assist with luggage at all times, please do not hesitate to ask. Luggage can also be stored in a secure area during the reception opening times of 7am-11pm, please contact reception to arrange this.

The reception team can take any messages for you and will be placed under your bedroom door ready for your return.

Childcare—(Unfortunately this service is temporarily suspended.)

We value our guests' opinion and ideas for our hotel; please feel free to complete our own customer comments card or visit.

[www.bwfeedback.com](http://www.bwfeedback.com)

or

[www.newholmwoodhotel.co.uk/tripadvisor](http://www.newholmwoodhotel.co.uk/tripadvisor)

## History of the Holmwood

The Twilight of the Victorian era and the early years from the turn of the last century saw EGYPT POINT enjoying the patronage of more crowned heads, Kings, Queens, Tsars and Kaiser Wilhelm II, than any other world locale of comparable size.

A number of distinguished persons graced HOLMWOOD HOUSE, built in 1872 by Mr Charles Maw, head of the pharmaceutical firm known for babies' bottles, teats and other nursery impedimenta, during this period. Maw rented the house to continental royalty (as did the owners of the other few Victorian houses nearby) and Mr Denys Maw, recently retired Chairman of the Company, has recalled for us that his grandfather's tenants occasionally included the Prince and Princess of Liechtenstein.

Attending the Liechtenstein's gay HOLMWOOD parties was their German kinsman, the keen Yacht-racing Kaiser Wilhelm II, sometimes accompanied by his English cousin, King Edward VII. Mr Maw has said how a member of the Maw family, then aged 10, remembers being told in the hall by the new King, "You are going to be a very pretty girl when you grow up". From the front lawn, the young royals would watch the yachts racing by, the Kaiser often sitting on the stone bench, which is still in the garden below the wall, with binoculars glued to the scene.

Mr Frank Beken, outstanding marine photographer of his time, whose numerous royal subjects included the Kaiser. We were told how once he watched the German Emperor standing on the stone waving to a friend in a passing yacht some fifty to sixty feet away. "I was certain he would overbalance and fall into the road". Sadly, for history it did not happen!

It is no secret that outside the HOLMWOOD in the summer of 1874, Lord Randolph Churchill met a young woman, for the second time, to whom he had already been introduced. She was spending that summer vacation in the small white cottage (known then as "Rose Villa") which is immediately to our right, which her mother had rented for the fashionable season. On the cottage lawn, Churchill proposed-their engagement announced at a party in Egypt House, a hundred yards or so to our left, which Queen Victoria herself attended.

The girl's name was Jenny Jerome, mother to be of Winston Churchill. While it is believed that Winston Churchill once paid a sentimental pilgrimage to the cottage as a youth, the Baroness Clementine Spencer-Churchill wrote recently to say that during their lifetime together he never visited Cowes. The two 70 feet Monterey Cypress trees that tower over the hotel lawn were planted at Osborne House for Queen Victoria. By the 1900's standing almost as high as they are today, they were favourites of the tree-loving Kaiser who nicknamed them "Gig and Magog". (Unfortunately the trees were cut down in 1994, due to disease).

In 1903, King Edward liked the idea of a post-box being installed on the wall of HOLMWOOD to “match” the one further up the road bearing his mother’s royal cipher. He is believed to be the only reigning monarch to post correspondence in a box with his personal cipher!

It might be of interest to know that Victoria and Albert used to stroll past HOLMWOOD after dinner at Osborne for the express purpose of watching the late sunsets at the Point, which was their favourite place on the Parade.

### Egypt Point Poses a Riddle

Origin of the name EGYPT POINT has always been shrouded in mystery. Some people believe it was named after a ship called “Egypt”, others claim that wreckers using false beacons lured “Egypt” to her doom at the Point. Another section insists that “Egypt” foundered in the worst storm of the 19<sup>th</sup> century, and of course, there is the popular yarn that the Government named it to commemorate the peace with Napoleon in Egypt in 1802.

A search of various impeccably maintained records, including those at Lloyds of London and in the British Museum, fail to reveal any registration of an “Egypt” ship or of any “Egypt” wrecks. The Napoleonic theory is disproved with the publication of the first large scale map of the country, by Isaac Taylor in 1759, showing “Egypt” as a building after which, in time, the point itself was named.

Why Egypt? As far back as 1678 (circa) gypsies from Dorset were living near Gurnard. This provides the vital clue. For it should be borne in mind that the gypsies were formerly known as “Egyptians”, since that is where they were thought to have come from (see Oxford English Dictionary definition of “Gypsy”)



We hope that you will enjoy your stay with us at the  
**Best Western New Holmwood Hotel.**

Should you require further information or encounter any problems during your stay with us, please do not hesitate to contact our reception team or Duty Manager 24 hours a day



# Menu

Dial '0' on your guest room phone or from your mobile  
[WhatsApp 07375940641](https://www.whatsapp.com/business/profile/07375940641)  
for room service orders

# FOOD ALLERGIES AND INTOLERANCES

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Please speak to our staff about

The ingredients in your meal

When making your order.

Thank You!

## Terrace Menu 12 – 6.30

Subject to change according to Availability

Chicken Caesar Salad	£6.00	Side Salad	£3.50
Breaded Whitebait, Seafood Dip	£6.50	Skinny Fries	£3.25
Cheese, Bacon & Garlic Bread Slices	£5.00	Chunky Chips	£3.25
Chicken & Prawn Skewers, Satay Dip	£7.50	Garlic Bread	£4.00
		Onion Rings	£3.00

Grilled Seabass Fillet, Brown Rice, Charred Vegetables, Chilli & Soy Dressing	£16.95
Crunchy Garlic Chicken Breast, Baby Potatoes, Onions & Toasted Tomatoes	£15.50
House Beef Burger, Cheese & Smoked Bacon, Skinny Fries, Coleslaw	£13.95
Mackerel Fillet, Baby Potatoes, Baby Gem, Lemon Dressing	£15.95
Warm Chicken & Bacon Salad, Croutons, House Dressing	£13.95
Tofu & Lentil Stir-fry, Charred Vegetables, Coriander Sauce	£12.95

Strawberry's & Raspberries, Sorbet, Crushed Meringue	£6.50
Chocolate & Cherry Brownie, Clotted Cream Ice-Cream	£6.00
Orange & Cointreau Panna Cotta, Berries, Shortbread	£6.00
Local Ice-Cream & Sorbets	£4.95

### Coffee & Teas

Latte	£2.20
Americano	£1.75
Espresso	£1.75
Caffe Macchiato	£2.45
Hot Chocolate	£2.10

### English Tea

Cup	Small Pot	Large Pot
£1.50	£3.95	£6.75

### Filter Coffee

Cup	Small Pot	Large Pot
£1.50	£3.95	£6.75



**Please advise reception of your choices and the time required via  
WhatsApp 07375940641  
or by your guest room phone dial '0'**

## Dinner Menu

### 6:30pm to 8:30pm

Chicken Caesar Salad	£6.00		Side Salad	£3.50
Smoked Salmon, Capers & Crème Fraiche	£7.00		Skinny Fries	£3.25
Chicken & Prawn Skewers, Satay Dip	£7.50		Chunky Chips	£3.25
Breaded Whitebait, Seafood Dip	£6.50		Garlic Bread	£4.00
Fan of Melon, Berries & Orange Syrup	£6.00		Onion Rings	£3.00

Grilled Seabass Fillet, Brown Rice, Charred Vegetables, Chilli & Soy Dressing	£16.95
Crunchy Garlic Chicken Breast, Baby Potatoes, Onions & Toasted Tomatoes	£15.50
8 oz Rump Steak, Glazed with Stilton, Mushroom & Tomatoes, Chunky Chips	£17.95
Mackerel Fillet, Baby Potatoes, Baby Gem, Lemon Dressing	£15.95
Maple Glazed Pork Belly, Garlic Butter, Vegetables, Skinny Fries	£15.95
Tofu & Lentil Stir-fry, Charred Vegetables, Coriander Sauce	£12.95

Strawberry's & Raspberries, Sorbet, Crushed Meringue	£6.50
Chocolate & Cherry Brownie, Clotted Cream Ice-Cream	£6.00
Orange & Cointreau Panna Cotta, Berries, Shortbread	£6.00
Local Ice-Cream & Sorbets	£4.95
Cheese & Biscuits	£6.50

#### Coffee & Teas

Latte	£1.75
Americano	£1.75
Espresso	£1.75
Caffe Macchiato	£2.45
Hot Chocolate	£2.10

#### English Tea

	Cup	Small Pot	Large Pot
	£1.50	£3.95	£6.75

#### Filter Coffee

	Cup	Small Pot	Large Pot
	£1.50	£3.95	£6.75



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*New*  
**Holmwood**  
Hotel and Restaurant

Jacket Potato **£8.50**

Cheese, Coleslaw, Chilli, Beans, Tuna

Extra Toppings £1.00

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Sandwiches **£7.50** / Baguettes **£8.50**

Mature Cheddar Cheese & Pickle

Chicken, Bacon, Caesar Dressing

Tuna, Cucumber & Mayo

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Omelette **£8.95**

Cheese, Mushroom, Tomato, Onion, Smoked Salmon

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Cream Tea for One: 1 Scone, Cream, Jam, Butter & Small Pot of Tea or Coffee **£6.50**

Cream Tea for Two: 2 Scones, Cream, Jam, Butter & Small Pot of Tea or Coffee **£9.50**

1 Scone, Cream, Jam, & Butter **£3.50**

1 Toasted Tea Cake, Jam & Butter **£3.25**

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**Please note:-**

- ◆ Your tray will be delivered outside your room. The team member will knock & move back whilst you collect. If there is anything else you need please do not hesitate to ask.
- ◆ When you have finished please place your tray outside in the corridor. Please advise Reception by [WhatsApp 07375940641](https://www.whatsapp.com/business/profile/07375940641) on your mobile or using your guest room phone dial '0' that your tray is ready for collection.